

FRAUD ALERT

During the past two weeks, telephone calls, texts and emails have been sent to Star USA members and non-members informing them that their debit cards have been de-activated. The caller then informs the individuals that to reactivate their card, they must supply their 16 digit card number, their PIN and the 3 digit code on the back of the card.

These contacts are intended only to utilize your personal information to access your accounts. The individuals that have supplied the requested data have had money fraudulently deducted from their accounts almost immediately.

DO NOT PROVIDE ACCOUNT OR PERSONAL INFORMATION TO ANYONE THAT CONTACTS YOU BY TELEPHONE, EMAIL OR TEXT!

Safeguard your accounts by refusing to answer the requests of these criminals. If you receive a message that your debit card has been de-activated, hang up and call one of our offices to request account status. We will never request your account number or your PIN. The only way to stop these scams is to refuse to provide account information!

