



# Star USA Federal Credit Union

## ART-24/Audi Response Teller

### Tele-voice Menu Chart



#### Top Menu

- 1- Experienced Users
- 2 – General Information
- 3 – Instructions

#### Main Menu

- 1 – Transactions
- 2 – Inquiries
- 3 – PIN Change
- 4 – General Information
- 5 – Next Member Number

- |                                |                         |                         |                            |                  |
|--------------------------------|-------------------------|-------------------------|----------------------------|------------------|
| 1 – Transactions               | 2 – Inquiries           | 3 – Change PIN          | 4 - General Info           | 5- Next Member # |
| 1 – From Draft Acct.           | 1 – Bal. on All Acct.   |                         | 1 – Office Hrs. & Location |                  |
| 2 – From Share Acct.           | 2 – Draft Acct.         |                         |                            |                  |
| 3 – From LOC Acct.             | 3 – Share Acct.         |                         |                            |                  |
|                                | 4 – Loan Acct.          |                         |                            |                  |
| 1 – From Draft Acct.           | 2 – Draft Inquiry       | 3 – Share Inquiry       | 4 – Loan Inquiry           |                  |
| 1 – Xfer To Loan               | 1 – Acct. Bal.          | 1 – Acct. Bal.          | 1 – Loan Bal.              |                  |
| 2 – Xfer To Share              | 2 – Withdrawl Inquiry   | 2 – Withdrawal Inquiry  | 2 – All Loan Bal.          |                  |
| 3 – Xfer To Draft              | 1 – Draft Item Inquiry  | 3 – Dep. Inquiry        | 3 – Payoff Inquiry         |                  |
| 4 – Withdrawal By Check        | 2 – Recent With Drawals | 1 – Recent Dep.         | 4 – Interest Inquiry       |                  |
| 5 – Access Another Draft Acct. | 3 – Last 5 Drafts       | 2 – Last 3 Payroll Dep. |                            |                  |
| 3 – From LOC                   | 4 – Dividend inquiry    | 5 – All Transactions    |                            |                  |
| 1 – Withdrawal By Check        | 1 – Current Dividend    |                         |                            |                  |
| 2 – Xfer To Draft              | 2 – YTD Dividend        |                         |                            |                  |
| 3 – Xfer to Share              |                         |                         |                            |                  |

[WWW.STAR.COOP](http://WWW.STAR.COOP)

**Toll Free Number – (800)628-2120**

**Fax – (304)357-2319**

#### Locations

Cantley (Main Office)	One Cantley Dr	Charleston, WV 25314	<u>Phone</u>
Beckley Branch	3871 Robert C. Byrd Dr.	Beckley, WV 25801	(304)357-2319
Huntington Branch	607 Third Avenue	Huntington, WV 25701	(304)256-7154
St Albans Branch	600 6 <sup>th</sup> Ave.	St Albans, WV 25177	(800)331-9317
Teays Putnam Branch	3955 Teays Valley Rd.	Hurricane, WV 25526	(304)727-2981
Summersville Branch	885 Broad Street	Summersville, WV 26651	(304)757-3231
			(304)883-0000

